Annexure 4(b)

Vaniyampara PHC – Patients Survey Analysis Report

Socio Economic Status of users of Vaniyampara PHC

<table>
<thead>
<tr>
<th>No. of Persons Participated</th>
<th>No. of Persons Participated</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Total</td>
</tr>
<tr>
<td>Male</td>
<td>46.67%</td>
</tr>
<tr>
<td>Female</td>
<td>53.33%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Educational Qualification</th>
<th>APL</th>
<th>BPL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Illiterate</td>
<td>6.67%</td>
<td></td>
</tr>
<tr>
<td>Primary</td>
<td>60%</td>
<td></td>
</tr>
<tr>
<td>Secondary</td>
<td>26.67%</td>
<td></td>
</tr>
<tr>
<td>Higher secondary</td>
<td>3.33%</td>
<td></td>
</tr>
<tr>
<td>Degree</td>
<td>3.33%</td>
<td></td>
</tr>
<tr>
<td>Post Graduate</td>
<td>0%</td>
<td></td>
</tr>
<tr>
<td>Profession</td>
<td>0%</td>
<td></td>
</tr>
<tr>
<td>Others</td>
<td>0%</td>
<td></td>
</tr>
</tbody>
</table>

3.Occupation

<table>
<thead>
<tr>
<th>Occupation</th>
<th>APL</th>
<th>BPL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Self employment</td>
<td>16.67%</td>
<td>26.67%</td>
</tr>
<tr>
<td>Govt. employment</td>
<td>3.33%</td>
<td>0%</td>
</tr>
<tr>
<td>Permanent employment</td>
<td>6.67%</td>
<td>13.33%</td>
</tr>
<tr>
<td>Unemployment</td>
<td>46.67%</td>
<td>66.67%</td>
</tr>
<tr>
<td>Daily wages</td>
<td>26.67%</td>
<td>46.67%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Marital Status</th>
<th>APL</th>
<th>BPL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Married</td>
<td>90%</td>
<td>86.67%</td>
</tr>
<tr>
<td>Unmarried</td>
<td>0%</td>
<td>93.33%</td>
</tr>
<tr>
<td>Widow</td>
<td>10%</td>
<td>13.33%</td>
</tr>
<tr>
<td>Widower</td>
<td>0%</td>
<td>0%</td>
</tr>
</tbody>
</table>
### 5. Type of Family

<table>
<thead>
<tr>
<th>Type of Family</th>
<th>APL</th>
<th>BPL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nuclear Family</td>
<td>46.67%</td>
<td>53.33%</td>
</tr>
<tr>
<td>Joint family</td>
<td>53.33%</td>
<td>46.67%</td>
</tr>
<tr>
<td>Big family</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

### 7. Media Exposure

<table>
<thead>
<tr>
<th>Exposure</th>
<th>APL</th>
<th>BPL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Daily</td>
<td>63.33%</td>
<td>66.67%</td>
</tr>
<tr>
<td>Sometimes</td>
<td>3%</td>
<td>6.67%</td>
</tr>
<tr>
<td>Rarely</td>
<td>10%</td>
<td>13.33%</td>
</tr>
<tr>
<td>Never</td>
<td>23.33%</td>
<td>20.00%</td>
</tr>
</tbody>
</table>

### 8. Quality of Gov. Hospitals

<table>
<thead>
<tr>
<th>Quality</th>
<th>APL</th>
<th>BPL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very good</td>
<td>7%</td>
<td>13.33%</td>
</tr>
<tr>
<td>Good</td>
<td>33%</td>
<td>33.33%</td>
</tr>
<tr>
<td>No problem</td>
<td>53%</td>
<td>46.67%</td>
</tr>
<tr>
<td>Bad</td>
<td>7%</td>
<td>6.67%</td>
</tr>
</tbody>
</table>

### 9. Corruption in Gov. hospitals

<table>
<thead>
<tr>
<th>Corruption</th>
<th>APL</th>
<th>BPL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Many</td>
<td>3%</td>
<td>6.67%</td>
</tr>
<tr>
<td>Yes</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>To certain extent</td>
<td>16.67%</td>
<td>20.00%</td>
</tr>
<tr>
<td>No Corruption</td>
<td>73%</td>
<td>66.67%</td>
</tr>
<tr>
<td>Not at all</td>
<td>6.67%</td>
<td>6.67%</td>
</tr>
</tbody>
</table>

### 11. Believe in Health care system

<table>
<thead>
<tr>
<th>Belief</th>
<th>APL</th>
<th>BPL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>77%</td>
<td>60.00%</td>
</tr>
<tr>
<td>Something</td>
<td>20%</td>
<td>40.00%</td>
</tr>
<tr>
<td>No</td>
<td>3%</td>
<td>0.00%</td>
</tr>
</tbody>
</table>
1. Received all medicine from hospital (Total)

- **Strongly Disagree**: 16.67%
- **Disagree**: 23.33%
- **No Opinion**: 0%
- **Agree**: 60%
- **Strongly Agree**: 0%

2. Received all medicine from hospital APL

- **Strongly Disagree**: 26.67%
- **Disagree**: 20%
- **No Opinion**: 0%
- **Agree**: 66.67%
- **Strongly Agree**: 0%

3. Received all medicine from hospital BPL

- **Strongly Disagree**: 20%
- **Disagree**: 13.33%
- **No Opinion**: 0%
- **Agree**: 53.33%
- **Strongly Agree**: 0%
2. Hospitals have sufficient number of employees (Total)

- Strongly Disagree: 3.33%
- Disagree: 43.33%
- No Opinion: 0%
- Agree: 53.33%
- Strongly Agree: 0%

Hospitals have sufficient number of employees APL
Hospitals have sufficient number of employees BPL
3. Received all necessary treatment and services (Total)

- Strongly Disagree: 0
- Disagree: 0
- No Opinion: 0
- Agree: 63.33%
- Strongly Agree: 3.33%

BPL

- Strongly Disagree: 0
- Disagree: 40%
- No Opinion: 26.67%
- Agree: 73.33%
- Strongly Agree: 6.67%
4. Treatment expenses were within the expected amount (Total)

![Chart 1: Treatment expenses within expected amount (Total)]

![Chart 2: Treatment expenses within expected amount APL and BPL]

- **Chart 1**: 53.33% Strongly Agree, 46.67% Agree
- **Chart 2**: 66.67% Agreement for APL, 60% for BPL
5. All the necessary lab facilities were available in the hospital itself (Total)

- Strongly Disagree: 16.67%
- Disagree: 70%
- No Opinion: 13.33%
- Agree: 0%
- Strongly Agree: 0%

5. All the necessary lab facilities were available in the hospital itself APL

- Strongly Disagree: 20%
- Disagree: 66.67%
- No Opinion: 20%
- Agree: 0%
- Strongly Agree: 0%

5. All the necessary lab facilities were available in the hospital itself BPL
6. All necessary facilities including Bed, Water, Toilet etc were available (Total)

6. All necessary facilities including Bed, Water, Toilet etc were available

- Strongly Disagree: 0%
- Disagree: 6.67%
- No Opinion: 0%
- Agree: 70%
- Strongly Agree: 16.67%

6. All necessary facilities including Bed, Water, Toilet etc were available

- All necessary facilities including Bed, Water, Toilet etc were available APL
- All necessary facilities including Bed, Water, Toilet etc were available BPL
7. Expert Doctors and Nurses were available for Diagnosing (Total)

- **Strongly Disagree**: 3.33%
- **Disagree**: 16.67%
- **No Opinion**: 0%
- **Agree**: 76.67%
- **Strongly Agree**: 3.33%

---

Expert Doctors and Nurses were available for Diagnosing APL

- **Strongly Disagree**: 6.67%
- **Disagree**: 26.67%
- **No Opinion**: 0%
- **Agree**: 86.67%

Expert Doctors and Nurses were available for Diagnosing BPL

- **Strongly Disagree**: 6.67%
- **Disagree**: 6.67%
- **No Opinion**: 0%
- **Agree**: 66.67%
- **Strongly Agree**: 0%
8. The Hospital is well maintained
(Total)

- Strongly Disagree: 0
- Disagree: 3.33%
- No Opinion: 0
- Agree: 90%
- Strongly Agree: 6.67%

---

The Hospital is well maintained

- APL:
  - Strongly Disagree: 0
  - Disagree: 26.67%
  - No Opinion: 0
  - Agree: 100%
  - Strongly Agree: 6.67%

- BPL:
  - Strongly Disagree: 0
  - Disagree: 0
  - No Opinion: 0
  - Agree: 66.67%
  - Strongly Agree: 6.67%
9. All the Doctors and Nurses were empathetic (Total)

- Strongly Disagree: 0, 6.67%
- Disagree: 0
- No Opinion: 0
- Agree: 86.67%
- Strongly Agree: 6.67%

All the Doctors and Nurses were empathetic (Total)

- Strongly Disagree: 0, 13.33%
- Disagree: 0
- No Opinion: 0
- Agree: 86.67%
- Strongly Agree: 13.33%

All the Doctors and Nurses were empathetic
- APL
- BPL
10. The Doctors and Nurses communicated well to us (Total)

- Strongly Disagree: 0%
- Disagree: 6.67%
- No Opinion: 0%
- Agree: 86.67%
- Strongly Agree: 6.67%

The Doctors and Nurses communicated well to us (APL)

- Strongly Disagree: 0%
- Disagree: 13.33%
- No Opinion: 0%
- Agree: 86.67%
- Strongly Agree: 13.33%

The Doctors and Nurses communicated well to us (BPL)

- Strongly Disagree: 0%
- Disagree: 0%
- No Opinion: 0%
- Agree: 0%
- Strongly Agree: 0%
11. Enough time was available to communicate with doctor (Total)

- **Strongly Disagree**: 0
- **Disagree**: 13.33%
- **No Opinion**: 0
- **Agree**: 83.33%
- **Strongly Agree**: 3.33%

11. Enough time was available to communicate with doctor

- **Enough time was available to communicate with doctor APL**: 86.67%
- **Strongly Disagree**: 13.33%
- **Disagree**: 13.33%
- **No Opinion**: 0
- **Agree**: 80%
- **Strongly Agree**: 6.67%

- **Enough time was available to communicate with doctor BPL**: 0
12. Healthcare takers provided all necessary help (Total)

- Strongly Disagree: 13.33%
- Disagree: 80%
- No Opinion: 6.67%
- Agree: 0
- Strongly Agree: 0

12. Healthcare takers provided all necessary help (Total)

- Strongly Disagree: 0
- Disagree: 0
- No Opinion: 0
- Agree: 86.67%
- Strongly Agree: 0

Healthcare takers provided all necessary help (Total)

Healthcare takers provided all necessary help (Total)
13. The Hospital provided enough privacy (Total)

- **Strongly Disagree**: 0%
- **Disagree**: 6.67%
- **No Opinion**: 0%
- **Agree**: 83.33%
- **Strongly Agree**: 10%

The Hospital provided enough privacy APL
- **Strongly Disagree**: 0%
- **Disagree**: 13.33%
- **No Opinion**: 0%
- **Agree**: 86.67%
- **Strongly Agree**: 80%

The Hospital provided enough privacy BPL
- **Strongly Disagree**: 0%
- **Disagree**: 13.33%
- **No Opinion**: 0%
- **Agree**: 13.33%
- **Strongly Agree**: 6.67%
14. The Hospital is clean and Sterilize (Total)

- Strongly Disagree: 0%
- Disagree: 0%
- No Opinion: 3.33%
- Agree: 90%
- Strongly Agree: 6.67%

. The Hospital is clean and Sterilize APL
- Strongly Disagree: 6.67%
- Disagree: 0%
- No Opinion: 6.67%
- Agree: 93.33%
- Strongly Agree: 0%

. The Hospital is clean and Sterilize BPL
- Strongly Disagree: 0%
- Disagree: 0%
- No Opinion: 0%
- Agree: 0%
- Strongly Agree: 0%
. Hospital has all the new equipments for treatment Total

- Hospital has all the new equipments for treatment APL
- Hospital has all the new equipments for treatment BPL
16. Toilet is clean (Total)

- Strongly Disagree: 0
- Disagree: 0
- No Opinion: 0
- Agree: 40%
- Strongly Agree: 3.33%

Toilet is clean APL
- Strongly Disagree: 0
- Disagree: 0
- No Opinion: 0
- Agree: 53.33%
- Strongly Agree: 6.67%

Toilet is clean BPL
- Strongly Disagree: 0
- Disagree: 0
- No Opinion: 0
- Agree: 26.67%
- Strongly Agree: 0